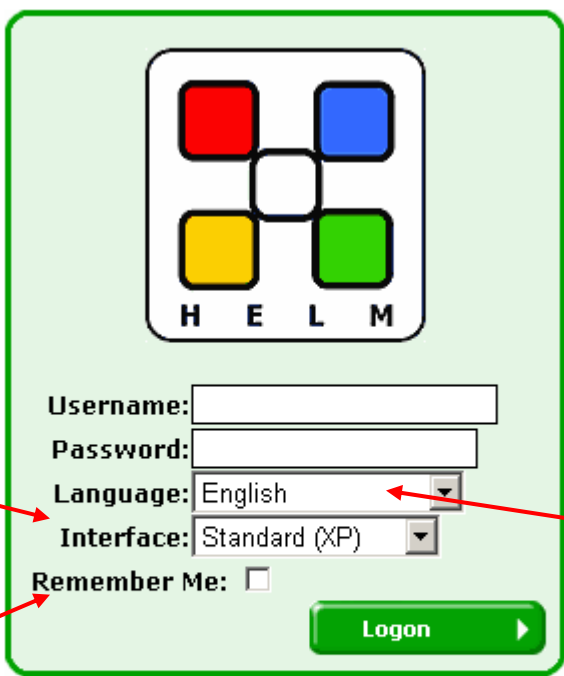


# 1.) Logging Into Helm

When you first get to the Helm Control Panel login screen, you will be prompted to enter your username and password. These will have been given to you by your web host. If you haven't been provided with these, please refer to your web host. Below is the default login page you will see, but some web hosts may use different login pages:



**Choose the interface you want to use with Helm - there are several icon schemes available.**

**Here you can specify the language you wish to view Helm in.**

**Check this box if you don't want to have to login every time you launch Helm.**

**Please Enter Your Logon Details Above**  
[Click Here if you have lost your logon details](#)

Welcome To Helm. The Web Hosting Control System  
© WebHost Automation Ltd 2004

Enter your username and password (provided by your web host) and click the "Logon" button to log into Helm.

## User Main Menu

Welcome. This is the main menu to access any area of your control panel. To access areas of your account click on the relevant buttons below. Quick help can be found at the bottom of this page.



Packages



Domains



Billing



Password



Personal Details



Online Help

[? Show QuickHelp](#)

Click on the "Domains"



## Domains

The following are domains available for you to control. Click on a domain name to access the control panel for that domain.

Domain Name	Package	Status
knwin.net	Carat Test Package	Active

**Total Domains Found: 1**

[← Back](#)    Domain Search:     [Search →](#)  
Domain Status:     [Add New +](#)

[? Show QuickHelp](#)

Now click on the domain

# Your Domain(s) – Domain Menu

Upon selecting your domain from the domains list, you will be taken to the Domain Menu for that domain.

## Domain Menu

The domain menu is the main control panel for individual domains. This area will give you access to all features for a particular domain.

**robob.com**  
**User:** RB1  
**Hosting Package:** Test Package  
**URL:** http://www.robob.com/  
**Domain Status:** Active   
**Name Server Records:** ns1.webhost.net - 192.168.1.3  
ns2.webhost.net - 192.168.1.3

 Email Accounts (POP3)	 Email Forwarding	 Multi-Recipient Addresses	 FTP Accounts	 File Manager
 Virtual Directories	 Secure Folders	 Domain Aliases	 Sub Domains	 DNS Zone Editor
 ODBC DSNs	 Database Manager	 MIME Types	 Custom Error Pages	 FrontPage Extensions
 SSL	 Web Site Settings	 Statistics		

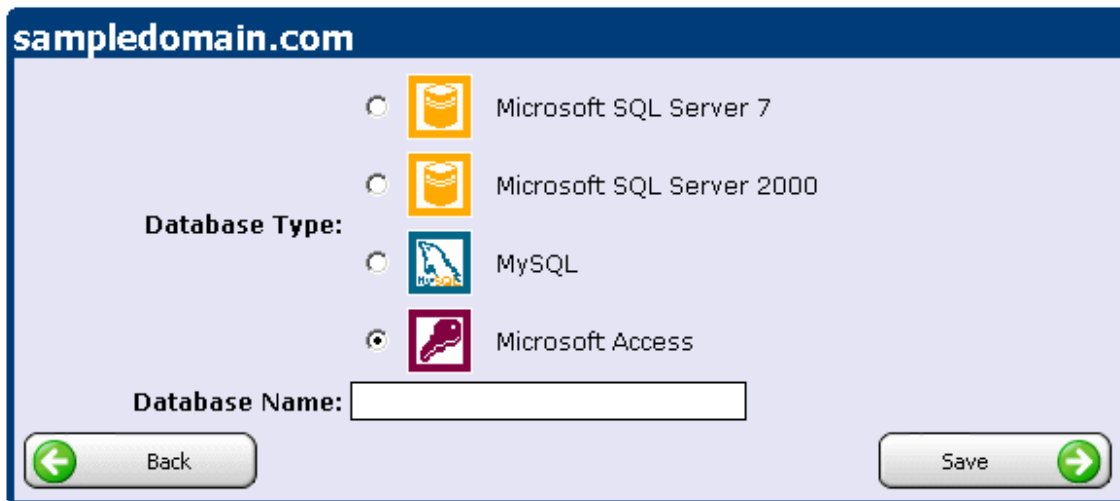
## Database Manager

Helm gives you the ability to add databases to your account for your domains to use. The type and availability of these databases are dependent on what your web host offers.

To add a database, simply click on "Database Manager" from your Domain Menu, then choose "Add New".

### Add Database

Use the form below to create a new database for your domain. Once you have entered the relevant details click the 'Save' button to create the database.




The screenshot shows a web form titled "sampledomain.com" for adding a new database. The form has a light blue background and a dark blue header. Under the heading "Database Type:", there are four radio button options, each with a small icon: "Microsoft SQL Server 7" (orange cylinder icon), "Microsoft SQL Server 2000" (orange cylinder icon), "MySQL" (blue fish icon), and "Microsoft Access" (purple key icon). The "Microsoft Access" option is selected. Below the radio buttons is a text input field labeled "Database Name:". At the bottom of the form, there are two buttons: "Back" with a left-pointing arrow and "Save" with a right-pointing arrow.

Choose the database type you wish to add along with a suitable name, and click "Save". The database will be created.

## Update Database

Use this page to add/remove users from this database. Click the 'Delete' button to completely remove the database.

**testdomain.com**  
**Database Type:**  MySQL  
**Database Name:** test  
**Connection Information:**

**Database Users**  
**Username**  
There are no databases users for this database

You can see that there is a "Connection Information" field underneath the database name. This will be populated with data by your reseller, telling you how to connect to your database.

You now need to add a user for this database. To do this, click the "Add New" button:

## Update Database User

Use this page to add/remove users for this database. Click the 'Delete' button to completely remove the user.


**testdomain.com**  
**Database Name:** test  
**Database Username:**   
**Password:**   
**Confirm Password:**

Fill in the Database username and password, and click "Save". You will now see the database and username added for your domain.

## Update Database

Use this page to add/remove users from this database. Click the 'Delete' button to completely remove the database.

### testdomain.com

**Database Type:**  MySQL

**Database Name:** test

**Connection Information:**

[← Back](#) [Delete !\[\]\(e5e4ed11b5418bbc3931e5d0c2c8031c\_img.jpg\)](#) [Save !\[\]\(a775cc7674cd110b159cc5ec24961f6c\_img.jpg\)](#)

### Database Users

Username
testuser

[Add New !\[\]\(4d75aba9f2fbefbb6f230e391bd735fd\_img.jpg\)](#)

If you need to alter the user details for that database simply click the user and edit the details, then click "Save". You can also delete the database by clicking the "Delete" button.